

1. The first step in the process is to identify the problem. This involves gathering information about the situation and the people involved.

Suzanne Dino Barrett.

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[illegible]

INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner
70	456R-459	8/2/2004	SDB
24	3.6,72.5		
	596.2,20EC 716		

[illegible]